

BRITTANY D. HOUSTON

The Askew School of Public Administration and Policy
Florida State University
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Tallahassee, FL 32306
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EDUCATION

- PhD** Florida State University,
Askew School of Public Administration and Policy Expected – April 2023
Committee: James E. Wright II (co-chair), Daniel Fay (co-chair), Frances Berry
- MPA** Florida State University,
Askew School of Public Administration and Policy Expected – April 2022
Advisor: James E. Wright II
- MIS** Florida State University,
Management Information Systems December 2019
- MA** Florida State University,
East Asian Studies December 2014
- BA** Florida State University,
Chinese Language and Literature April 2011

RESEARCH INTERESTS

Public Management, Public Administration, Social Equity, Representative Bureaucracy, Technology Equity, Organizational Performance, Organizational Theory and Behavior, Citizen Perception, Public Trust

PUBLICATIONS

Journal Publications

Wright, J. E., & **Houston, B.D.** (2021). Accountability at its Finest: Law Enforcement Agencies and Body-Worn Cameras. *Public Performance & Management Review*, 44(4), 735-757.

Manuscripts under Review

Wright, J.E., **Houston, B.D.**, Dukes, K. The Dualities of Race and Space: Use of Force in Black and East African Neighborhoods (revise and resubmit)

Wright, J.E., Gaozhao, D., **Houston, B.**, The synergy between representation and technology: A conjoint experiment of police use-of force. (under review)

Houston, B.D., Headley, A., Wright, J.E. Book Chapter: Policing Reform and the Impact of Racial Representation (under review)

Working Papers

Houston, B.D. “Trusting the Public: Towards an Understanding of Police Mistrust” (in progress)

Houston, B.D. “Internal Bureaucratic Trust Relationships: Street-Level Officer Perceptions” (in progress)

RESEARCH EXPERIENCE

Dissertation, Florida State University, Tallahassee, FL 2022
Advisor: James E. Wright

- Qualitative data collection

TEACHING EXPERIENCE

Florida State University Fall 2021/Spring 2022
PAD 3003 Public Administration in American Society
Instructor of Record (Put the number of students)

FELLOWSHIPS/SCHOLARSHIPS

Graduate Teaching Assistantship 2021-2022
Florida State University

American Society of Public Administration
Founders Fellow 2022

PRESENTATIONS AND INVITED LECTURES

Issues of Trust in Public Discourse, “Dismantling Institutional Racism in Policing: A Systems Approach,”
American Society for Public Administration (ASPA) Annual Conference, March 20, 2022.

PROFESSIONAL AFFILIATIONS

American Society for Public Administration, 2021-Present
Ph.D. Policy Chair, Public Administration Graduate Association, 2021-2022

LANGUAGES

English: Native Language

Mandarin: Intermediate Listener/Speaker, Advanced Reading and Writing

TECHNICAL SKILLS

Analytic Methods: Qualitative, Quantitative – Stata, SPSS, Qualtrics, Microsoft Excel

Programing: R, SQL, Python

Advanced training in Project Management (planning, implementation, and change management)

Skilled in establishing/managing work systems (e.g., Oracle PeopleSoft, Microsoft Azure)

CERTIFICATIONS

CITI Human Subject Research, February 2022

Microsoft: SharePoint for Site Managers, Excel, SQL, 2014

Graduate Certificate in Emergency Management and Homeland Security, December 2014

Creating an Inclusive Workplace, Florida State University

Professional Development Series Certificate, Emergency Management Institute (EMI)

PROFESSIONAL EXPERIENCE

Systems Project Analyst at Florida Department of Education, Division of Information and Technology

July 2021 – Present

- Coordinate, monitor, and submit state, federal and internal audit responses in compliance with statutory requirements under the Florida Cyber Security Standards and Federal NIST Standards

Instructor of Record at Florida State University, Public Administration and Policy

August 2021 – Present

- In-person and online instruction of PAD 3003, Public Administration in American Society

Academic Program Specialist at Florida State University, College of Business

May 2018 – June 2021

- Coordinated the evaluation, review, and processing of academic records in compliance with FERPA regulations
- Assisted Associate Dean in determining departmental policy gaps and implementing policy revisions

IT Project Manager at Florida State University, Information and Technology Services

November 2013 – May 2018

- Project leadership for strategic IT initiatives that focus on establishing standards and consolidating business functions across all units of the Information Technology Services Department at Florida State University
- Responsible for providing management reports, proposals, and recommendations as needed to develop short and long-term strategies to meet ITS strategic goals
- Administrator and Training Coordinator for Oracle CRM, Qualtrics, and LinkedIn Learning applications

REFERENCES

Available upon request.